

Glossary of Terms – Legacy Bestpass

- 6C: The ISO/IEC 18000-63 (known as 6C) is an RFID protocol for tolling applications that use automatic vehicle identification (AVI). Essentially this protocol leads to lower tag costs, will lead to greater interoperability between providers, is non-proprietary, and will allow for future innovations in the tolling & payment platform industry.
- Account: A company who is a customer of Bestpass can have multiple accounts which is the level at which most of our data is connected. Account categories are: Owner Operator (1-5 vehicles), Small Fleet (6-100 vehicles), Midsize Fleet (101 – 500 vehicles), Large Fleet (201 – 999 vehicles), Mega Fleet (1000+ vehicles), ITM and RV TollPass.
- Agency: A business or organization established to provide a particular service. “The Agency” is a given tolling authority.
- Alpha Environment: The Alpha Environment is an internal environment used for testing within Bestpass. Typically the Alpha Environment will be utilizing its own database, and a version of our system’s code that is not yet ready for the public.
- A.M.I.S: Automated Misread Identification Service
- API: API stands for Application Programming Interface and is a way for two or more computer programs to communicate with each other.
- A-to-B: The Backoffice vendor for Southern Connector.
- Authority Post Date: The date that the tolling authority posts a toll to our tolling account
- Bay Area Toll Authority (BATA): A tolling authority that is based out of California and utilizes Fastrak Transponders (<https://www.bayareafastrak.org/en/home/index.shtml>).
- BPAM: Bestpass Account Manager is a software that is used exclusively by Bestpass for managing accounts and all account data, settings, documents, devices, usage, vehicles, etc.
- BPEM: Bestpass Enterprise Management is used to import data, manage interfaces, perform maintenance tasks and generally manage Bestpass data.
- BPHT: Bestpass Horizon Tag.
- BPVS: Bestpass Violation Services.
- Blue Water Bridge: The Blue Water Bridge is a twin-span international bridge across the St. Clair River that links Port Huron, Michigan, United States, and Sarnia, Ontario, Canada.
- Companion account: An account that houses transponders from a different issuing agency which allows the device to become eligible to receive discounts from the hosting agency.
- Complete Pass: The Bestpass nationwide toll coverage solution. There are several variations to the Complete Pass.
- Cost Center: A department or other unit within an organization to which costs may be charged for accounting purposes. We find that many of our clients implement cost centers by location or entity.
- Credit Request: Refers to requests of reimbursement going from Bestpass to the tolling authority.
- Class: A combination of size, weight, and axle account are used to determine the vehicle class and is a factor with determining toll rates
- Demo Environment: This is the virtual surroundings that software demonstrations take place within.

- Discounted Rate: Most tolling providers issue tolls at a lower amount for using a transponder. It is implied that the discounted rate is the steepest discounted toll amount that the client can receive.
- E470: Used internally as reference to Colorado tolling. E470 is a small portion of the CO express lanes which are run by ExpressToll (www.expresstoll.com).
- Electronic Rate: The toll rate we are billed for when using a transponder.
- Enrolled Service: Refers to a service an account has been added to.
- Entry Plaza: The first location where a toll transaction is identified
- Etoll: An abbreviation for Electronic Toll that can be found in our toll files.
- Exclusion Zone: A free service that is provided to our client base. An exclusion zone can include any area or timeframe in which entry or exit is not allowed. With an exclusion zone set up, a toll will still post to the clients account, but they will receive a notification based that the toll was used.
- Exit Date: The date that the toll was incurred on.
- Exit Lane: The specific lane that the end user traveled through at the toll plaza.
- Exit Plaza: The last location where a toll is read.
- Exit Time: The time that is recorded when exiting a toll plaza.
- E-ZPass: Refers to the group of interoperable tolling authorities located Primarily on the East Coast.
- Fastrak: The home transponder of California based tolling authorities.
- Federal Bridge Corporation Limited (FBCL): A tolling authority comprised of a bridge that connects Michigan and Ontario.
- Florida Department of Transportation (FDOT): The Florida Department of Transportation is a decentralized agency charged with the establishment, maintenance, and regulation of public transportation in the state of Florida.
- Gantry: A bridge-like overhead structure with a platform supporting equipment. Often used in the context for authorities charging to pass through a single plaza as apposed to traditional Entry to Exit point.
- Gentex: A Bestpass partner who creates the ITM.
- Harris County Toll Road Authority (HCTRA): A tolling provider located in Texas.
- Horizon: Our Bestpass created / issued transponder that functions in FL, KS, TX, OK, SC, and NC.
- Horizon-I: Our 6C version of the Horizon transponder.
- Invoices: We send out monthly statements / invoices to our client base around the 9th of each month.
- Integrated Toll Module (ITM): Refers to the toll device that is embedded in a vehicles mirror.
- Itoll: Plate based toll transaction.
- Kansas Turnpike Authority (KTA): The tolling authority that is based out of Kansas.
- Ktag: Refers to the home transponder that is used on the Kansas Turnpike Authority
- Large Fleet: A fleet category for accounts with 501-999 vehicles.
- Mackinac Bridge: A bridge that connects the upper and lower Michigan peninsulas.
- Matching Toll: Matching Toll for violations is a process that runs when a new violation record is created and attempts to locate any existing toll that matches the violation. Matching Toll might indicate that the violation was received in error and the toll has already been paid.

- Max Toll: Some agencies will charge the maximum toll rate for a trip if they cannot determine the entrance or exit of a vehicle.
- Median Toll: When the entrance or exit for a toll trip cannot be determined by an agency, instead of charging the client the maximum toll trip, they will charge them based on a midpoint.
- Mega Fleet: Accounts in BPAM with greater than 1000+ vehicles.
- Midsized Fleet: Accounts in BPAM with vehicles counts between 101-500 vehicles.
- Minnesota Department of Transportation (MNDOT): Manages the state-run tolling facilities in Minnesota.
- MNPass: The home state transponder that is used throughout MN.
- NCPASS: This was a standalone weigh station bypass program that we managed for our clients that was based out of NC. In 2019 the program was absorbed by PrePass.
- NJPass: This was a standalone weigh station bypass program that we managed for our clients that was based out of NJ. In 2019 the program was absorbed by PrePass.
- NORPASS: is a not-for-profit organization formed from a partnership between state agencies and the North American trucking industry. NORPASS can be managed by Bestpass or PrePass.
- North Texas Tollway Authority (NTTA): One of the main tolling facilities in Texas
- New York State Thruway Authority (NYSTA): The New York State Thruway is a system of controlled-access highways spanning 569.83 miles within the U.S. state of New York
- Oregon Green Light: Green Light is a "preclearance" system that verifies truck size, weight, registration and safety records as it drives on the freeway. Green Light allows compliant commercial motor vehicles to bypass Oregon automated weigh stations.
- Oklahoma Turnpike Authority (OTA): The Oklahoma Turnpike Authority is a government agency of Oklahoma that deals with issues regarding the Oklahoma turnpike system. Along with the Oklahoma Department of Transportation, the Authority is the primary infrastructure construction and maintenance agency of the State. OTA is the enrollment abbreviation that is used in BPAM.
- Over the road: Refers to drivers that travel long distances between cities and states
- Owner Operator (Owner Op): Refers to a small business owner who typically also runs the day-to-day operations
- Pennsylvania Turnpike Commission (PTC): The Pennsylvania Turnpike is a toll highway operated by the Pennsylvania Turnpike Commission in the U.S. state of Pennsylvania. A controlled-access highway, it runs for 360 miles across the state. The turnpike begins at the Ohio state line in Lawrence County, where the road continues west as the Ohio Turnpike. PTC is the Service Enrollment abbreviation used in BPAM.
- PalPass: The home state transponder of SC that can be used on the Southern Connector and the Cross Island Parkway
- PayTollo: A mobile toll payment solution
- Pikepass: The home state transponder that is used on Oklahoma toll roads
- Plate: The license plate of a vehicle and can be used to reference the power unit, trailer, or passenger vehicle. Some agencies will use DMV records to bill by plate.
- Plate Rate: Often times a higher toll rate is issued on trips that are captured by an image read of the license plate instead of an electronic read of the transponder.

- Portal: “Portal” refers to the service that is provided on the web to manage an account’s data, manage billing and get reporting – as well as the software that powers this. While “The Portal” typically refers to the Bestpass Portal, there are also rebranded interfaces for RV TollPass and ITM customers.
- Posting Account: The entity where the toll originates from.
- Posting Date: The date the toll posts to an account
- Postpaid: Service is provided first and then the user is billed after the fact according to their usage.
- Prepaid: Refers to our surety that is funded prior to usage.
- PrePass: A nationwide weigh station bypass provider
- Provider: A Bestpass term that refers to the agency that is providing us with toll coverage or a specific service
- Rebate: Some tolling authorities will issue funds back to the end users depending on a certain amount of toll volume or minimum required trips are made. By leveraging our purchasing power as a company, we can qualify for and disseminate discounts that a client wouldn’t normally qualify for on their own.
- Rebilling: Rebilling is a service that bestpass offers to provide customers with the ability to recoup toll costs by generating toll statements to their customers, contractors, business units, etc. It is also used to refer to the Rebill Agreements Portal section and the underlying functionality in our system that allows us, and our customers to manage rebill data.
- Replenishment Request (RRQ): As a company we send out these types of notifications daily to recoup funds from our clients.
- RV Toll Pass: Our nationwide toll coverage solution that is used in Recreational Vehicles.
- SEGO: Refers to a RF that Transcore developed and is largely used by FL, KS, TX, and OK toll readers.
- Service Provider: A company that is providing a service or tolls to us.
- Small Fleet: A fleet category in BPAM with 6-100 vehicles.
- Southern Connector: The major toll provider located in South Carolina that provides Bestpass toll coverage through Interstate 185.
- SunPass: An electronic toll collection system within the U.S. state of Florida. It was created by the Florida Department of Transportation's. SunPass also refers to the home state transponder that is mostly interoperable throughout the state of Florida.
- Tag: Refers to either the transponder or plate depending on the audience
- TANY: Trucking Association of New York.
- TCA: The Corridor Agency, operates major toll roads in California. They currently provide Bestpass with interoperable toll coverage throughout California.
- TIBA: Thousand Island Bridge Authority.
- Toll By Plate: The rise of all-electronic tolling across the United States has led to an increase in unplanned toll by plate. At Bestpass we offer plate enrollment to our customer’s alleviating impacts such as additional administrative fees and delayed billing that can be the result of all-electronic tolling.
- Transaction Date: The calendar day that the toll transaction occurred on.
- Transaction ID: Refers to the unique identifier that an individual toll record is assigned

- Transponder: A device for receiving and sending a radio frequency. It is currently the most efficient way to bill for tolls.
- TxTAG: the home state transponder used by TxDOT.
- Unit: Refers to the identity of the billable entity, usually a tractor or trailer
- US DOT #: An identifier that is unique to a trucking company that can be used to gather safety information.
- Violation: Refers to the paper bill that is mailed to a client from a tolling authority when they fail to update their account with the proper plate or transponder assignment.
- Violation Settlement: Refers to the Bestpass practice of reaching out to a tolling authority to request the lump sum processing of open toll transactions that pertain to a specific plate listing or client name.
- Volume Discount: a discount or rebate that is given by a tolling authority for incurring a certain amount of toll. Typically, the large amount of toll incurred, a larger discount would be given.
- VRC: Vehicle Reference Code
- Weigh in motion: devices are designed to capture and record the axle weights and gross vehicle weights as vehicles drive over a measurement site. Typically used in reference to weigh station bypass.
- Weigh Station Bypass: Refers to a Safety Score service that allows drivers to continue driving past a scale house instead of stopping
- WSDOT: Washington State Department Of Transportation
- WSG2G: Washington State Good To Go is a toll provider based out of Washington State.